

# Eric J. Drouillard

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- Experienced at programming in the PROGRESS programming language (both GUI and character), primarily in Mfg/Pro environments.
- Capable of writing grammatically precise, stylistically excellent user documentation.
- Adept at handling multiple projects and tasks.
- Familiar with direct printing of barcode labels from Progress, and wireless scanning techniques.
- Able to quickly learn specialized tasks.

**Software Applications:** PROGRESS 4/GL and database, Zebra Programming Language (ZPL), Label Matrix, Microsoft Word, Excel, Outlook, FrontPage, and PowerPoint; Photopaint, Adobe Acrobat, Cakewalk Sonar

**Operating Systems:** UNIX (HP-UX), Microsoft Windows NT/2000, Apple OS

## Employment History

AVENUE SYSTEMS LLC. Novi, Michigan.

Consultant Programmer/Analyst, January 2004 to Present

Enhancements to MFG/PRO by QAD. Developed a tooling cost module to capture tooling and related expenditures and accounting transactions for a Tier 1 auto supplier. This module contains over 20 maintenance screens and reports, utilizing complex logic accessing MFG/PRO files and conforming to MFG/PRO interface standards.

Implemented container labels for several manufacturing companies (mostly Tier 1 auto suppliers such as Federal Mogul), all in Mfg/Pro environments. Created several reporting, maintenance and label printing programs in Progress QAD environments. Developed PDF user documentation for a bar-code labeling and shipping software package. Contributed substantially as programmer and analyst on a complete Work-In-Process Scanning system. Assisted in database creation and management (including creation of database triggers).

HARTE-HANKS MARKET INTELLIGENCE, Sterling Heights, Michigan.

September 2003 to January 2004 – Surveyed the IT departments of hundreds of companies. Frequently exceeded performance expectations (based on amount of surveys completed).

ALBION PUBLIC SCHOOLS – Administrative Intern, June to August 2002 - Helped to coordinate and research initial phases of an alumni giving program, as well as completing in a successful reorganization of public records relating to the district.

## Education

B.A., English with Minor in History: ALBION COLLEGE, 2003

DEAN'S LIST - Fall 1999, Spring 2003